



# Columbia Gorge Express: FAQs

## Riding the bus

### When does the Columbia Gorge Express operate?

Starting May 25, 2018, the bus will operate Friday, Saturday, Sunday and federal holidays. Daily service (Monday through Sunday) begins June 11, 2018.

### What stops does the bus serve?

The Columbia Gorge Express serves:

- [Gateway Transit Center](#) in Portland
- [Rooster Rock State Park](#)
- [Multnomah Falls](#)
- [Cascade Locks](#)
- [Hood River](#)

### How long does the ride take?

The table below summarizes average travel times between destinations, assuming normal traffic conditions:

From Stop	To Stop	Estimated Travel Time (minutes)
Gateway Transit Center	Rooster Rock	25
Rooster Rock	Multnomah Falls	15
Multnomah Falls	Cascade Locks	17
Cascade Locks	Hood River	30

Please note traffic can vary in the Gorge during busy periods. These estimates are subject to change.

### Do I have to pay to park at Columbia Gorge Express stops? Can I park overnight?

Stop	Park and Ride Options
Gateway Transit Center	Free parking up to 24 hours.
Rooster Rock State Park	\$5 per vehicle day use fee. Overnight parking not permitted.
Multnomah Falls	Park and ride not permitted.
Cascade Locks	Parking permitted in public lots and on-street. See <a href="#">Park and Ride</a> page for more information.
Hood River	On-street parking where permitted. See <a href="#">Park and Ride</a> page for more information.



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## How frequently does the Gorge Express depart Rooster Rock for Multnomah Falls?

Buses depart Rooster Rock about every 20-30 minutes during peak demand times. [Download the complete schedule.](#)

If there is room on the Multnomah Falls-bound buses from Portland, you are welcome to catch a ride at Rooster Rock. Please note, not all buses originating from Gateway Transit Center stop at Rooster Rock, and full buses from Gateway may not stop at Rooster Rock if all users are heading to Multnomah Falls.

## How much does it cost to ride? Is there a discount for seniors, students or children?

You can purchase individual tickets or a day-pass. Children under age six ride for free. There is no discount for seniors or students at this time. Fare information is summarized below:

**One-way tickets** (Children age six years and under ride for free)

<b>FARES (Children 6 and under ride free)</b>		<b>* Service between Rooster Rock and Multnomah Falls is free</b>	
<b>TRIP</b>	<b>ONE-WAY</b>	<b>ROUND TRIP</b>	
Portland ↔ Multnomah Falls/Rooster Rock*	<b>\$5.00</b>	<b>\$5.00</b>	
Portland ↔ Cascade Locks	<b>\$5.00</b>	<b>\$10.00</b>	
Portland ↔ Hood River	<b>\$7.50</b>	<b>\$15.00</b>	
Hood River ↔ Multnomah Falls/Rooster Rock*	<b>\$5.00</b>	<b>\$10.00</b>	
Hood River ↔ Cascade Locks	<b>\$2.50</b>	<b>\$5.00</b>	
Multnomah Falls/Rooster Rock* ↔ Cascade Locks	<b>\$2.50</b>	<b>\$5.00</b>	

## Passes

Individual day pass (hop on/hop off at all stops): **\$12 online/\$15 on the bus**

Group day pass (hop on/hop off at all stops, up to four passengers): **\$40 (only available online)**

## How do I buy tickets? Can I buy them on the bus?

We encourage riders to purchase tickets online in advance to avoid boarding delays. Riders can print their tickets or show electronic confirmation to the driver. Individual tickets also are available for purchase on the bus by cash or credit card. Group passes must be purchased online in advance. **Please note:** Riders paying in cash will need exact change.



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## **Can I buy monthly passes or multi-day tickets?**

Only single-day tickets and passes are available at this time.

## **Can I reserve a seat on the bus?**

No. Purchasing a ticket online does not reserve a seat on any bus. Buses will be filled on a first-come, first-served basis.

## **With no reserved seats, how can I avoid missing the last bus at the end of the day?**

We encourage riders to plan ahead and not wait until the last bus departs. The peak travel period to Multnomah Falls is mid-day. Visitation often tapers off in late afternoon.

## **What if the bus is full?**

Buses will be filled on a first-come, first-served basis. Standing is not permitted on the bus. All riders will be transported to their destination but may need to wait for another bus.

## **Can I bring an infant car seat or stroller on the bus?**

Your baby is welcome to ride with you, but note that car seats cannot be secured as buses do not have seat belts. Only fully collapsible strollers are allowed.

## **Are the buses wheelchair accessible?**

Yes, all Columbia Gorge Express buses are wheelchair accessible.

## **Can I bring my bike with me on the bus?**

Each bus can accommodate up to three bikes in a bike rack or in the luggage compartment under the vehicle.

## **Can I bring my pet?**

Only service animals are allowed on the bus.

## **Do the buses have seat belts?**

No, the buses are not equipped with seat belts.

## **Is there a restroom on the bus?**

Only some buses are equipped with restroom facilities. Public restrooms are also available at Rooster Rock State Park and Multnomah Falls. In Cascade Locks, Gorge Express riders are welcome to use restrooms at the Columbia Market. In Hood River, Gorge Express riders are welcome to use the restrooms at the Valero gas station.



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## **Is the bus air conditioned?**

Yes, all buses are air conditioned.

## **Can I eat or drink on the bus?**

Other than water, open food and drink is not allowed on the Columbia Gorge Express.

## **Does the bus have WiFi or electrical outlets?**

WiFi and electrical sockets are not available on the Columbia Gorge Express.

## **Who pays for the Columbia Gorge Express?**

The Columbia Gorge Express is paid for through a combination of federal and state public transportation funds that ODOT has allocated to this project, including funding through the Federal Lands Access Program.

Partners involved in the Columbia Gorge Express include:

- [Western Federal Lands Highway Division of the Federal Highway Administration](#)
- [U.S. Forest Service Columbia River Gorge National Scenic Area](#)
- [TriMet](#)
- [Columbia Area Transit/Hood River County Transportation District](#)
- [Mid-Columbia Economic Development District](#)
- [Travel Oregon](#)
- [Travel Portland](#)
- [Friends of the Columbia Gorge](#)
- [Oregon State Parks and Recreation Department](#)
- [City of Cascade Locks](#)
- [Port of Cascade Locks](#)
- [City of Hood River](#)
- [Port of Hood River](#)